

1.1. Employer - External User Access Form

Purpose

The purpose of this transaction is to enable an Employer to apply for access to CompEasy by completing the online External User Access Form.

Business Scenario

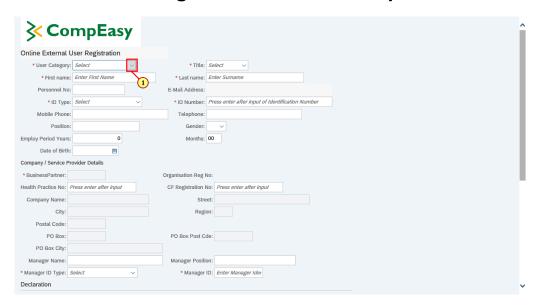
In this scenario an Employer requests access to the CompEasy System.

Prerequisites

The following prerequisites are applicable when processing this transaction:

Access to https://CompEasy.labour.gov.za website.

1.1.1. User Registration - Internet Explorer





Fill in all the fields with the relevant information as required.







i

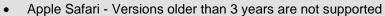
The User's will access the online External User Registration Form via the following link:

https://CompEasy.labour.gov.za

The External User Registration Form link will be available on the website of the Department of Employment and Labour.

Please take note of the browsers that are currently supported:

- Chrome Version 77
- Internet Explorer 11 (known issues with IE 9)
- Mozilla Firefox Version 45 and above





Browser that is not supported:

• Microsoft Edge

The following browsers are recommended:

- Chrome Version 77
- Internet Explorer 11 and above

Step	Action	
[1]	Click the User Category drop down button to display the available list.	

1.1.2. User Registration - Internet Explorer



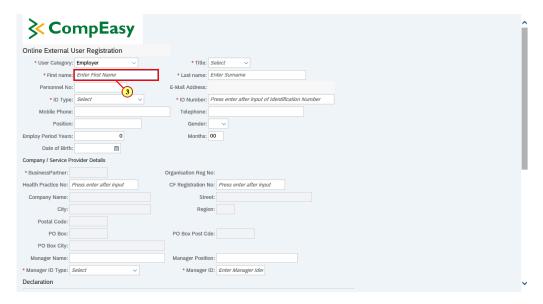
Step	Action
[2]	Click on the Employer option to select it.





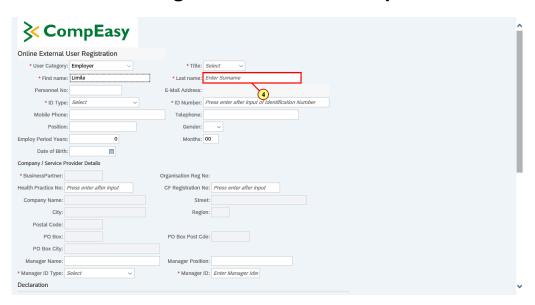


1.1.3. User Registration - Internet Explorer



Step	Action
[3]	Enter Limile in the First Name field.

1.1.4. User Registration - Internet Explorer



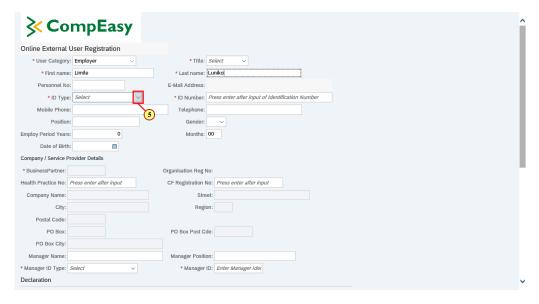
Step	Action
[4]	Enter Luniko in the Last Name field.





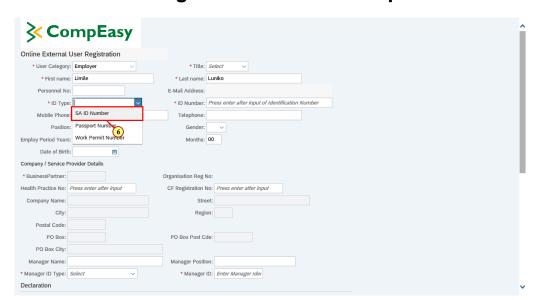


1.1.5. User Registration - Internet Explorer



S	Step	Action	
	[5]	Click the ID Type drop down button to display the available list.	

1.1.6. User Registration - Internet Explorer



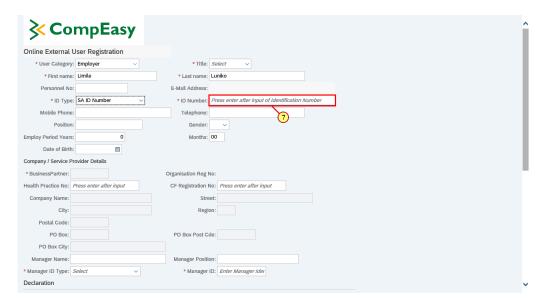
Step	Action		
[6]	Click on the SA ID Number	SA ID Number	option to select it.







1.1.7. User Registration - Internet Explorer

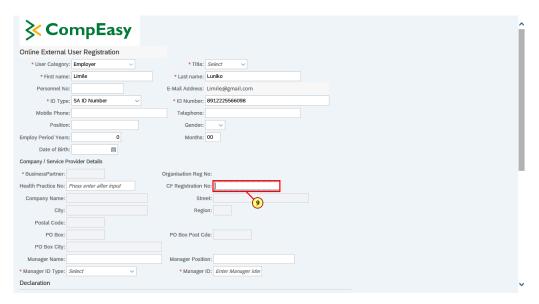




The Employer email address will be populated from the CompEasy System, provided the email address was entered during registration.

Step	Action
[7]	Enter 8912225566098 in the ID Number field.
[8]	Please press Enter on the keyboard.

1.1.8. User Registration - Internet Explorer







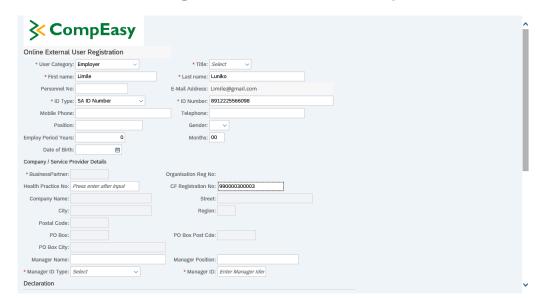




The CF Registration number is the number obtained from CF when the employer initially registered at the Compensation Fund.

Step	Action
[9]	Enter 990000300003 in the CF Registration No field.

1.1.9. User Registration - Internet Explorer





The Employer information will be populated from the CompEasy System.

Sto	ер	Action
[1	0]	Please press Enter on the keyboard.





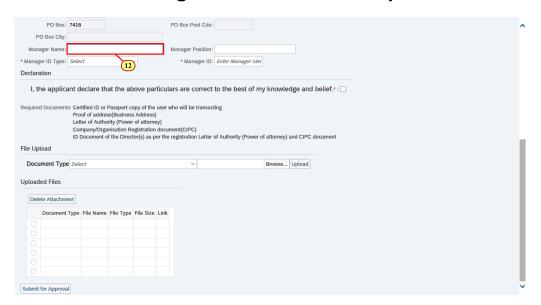


1.1.10. User Registration - Internet Explorer



Step	Action
[11]	Click in the area below the scroll bar to scroll down.

1.1.11. User Registration - Internet Explorer



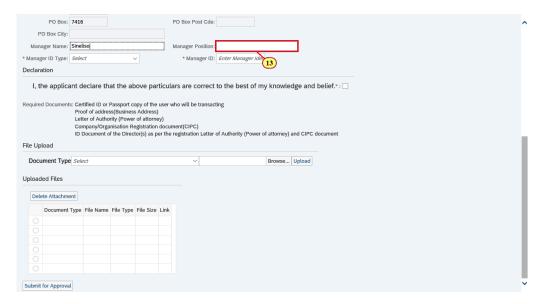
Step	Action
[12]	Enter Sineliso in the Manager Name field.





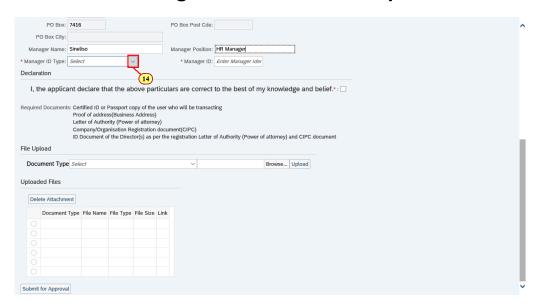


1.1.12. User Registration - Internet Explorer



Step	Action
[13]	Enter HR Manager in the Manager Position field.

1.1.13. User Registration - Internet Explorer



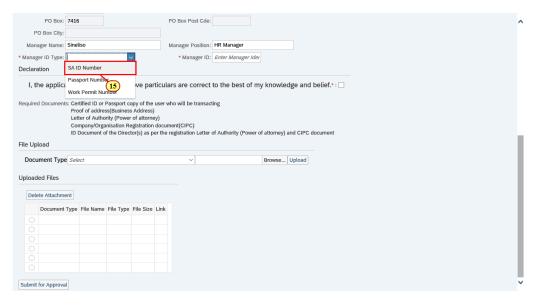
Step	Action
[14]	Click on the Manager ID Type option to select it.





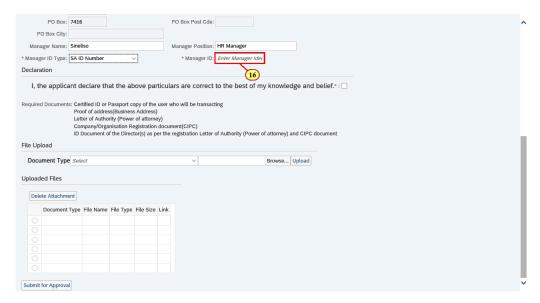


1.1.14. User Registration - Internet Explorer



Step	Action
[15]	Click on the SA ID Number SA ID Number option to select it.

1.1.15. User Registration - Internet Explorer



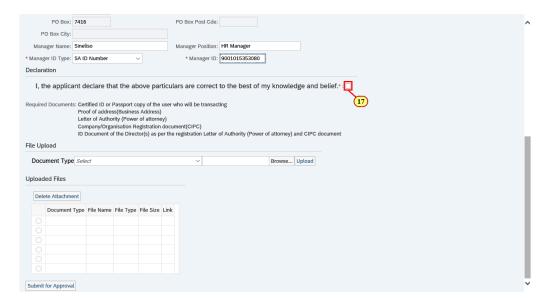
Step	Action
[16]	Enter 9001015353080 in the Manager ID field.







1.1.16. User Registration - Internet Explorer

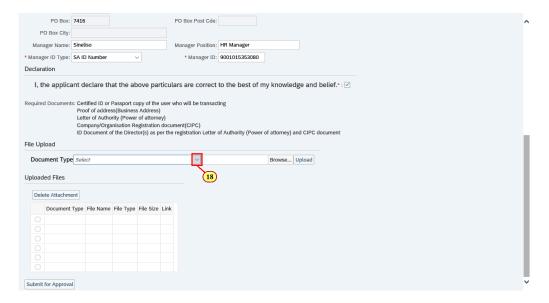




Read the Declaration before selecting the checkbox.

Step	Action
[17]	Click to select the Declaration checkbox.

1.1.17. User Registration - Internet Explorer









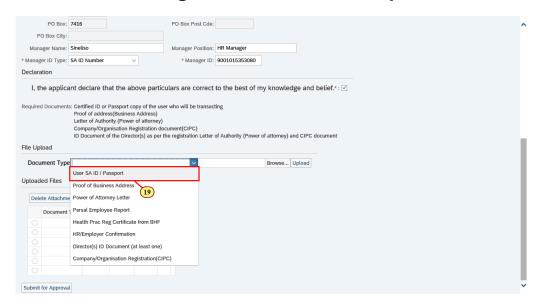


Please ensure that all the required documents are attached before submitting.

The Letter of Authority (Power of attorney) is only required if the applicant is not the owner of the HCP.

Step	Action
[18]	Click the Document Type drop down button to display the available list.

1.1.18. User Registration - Internet Explorer



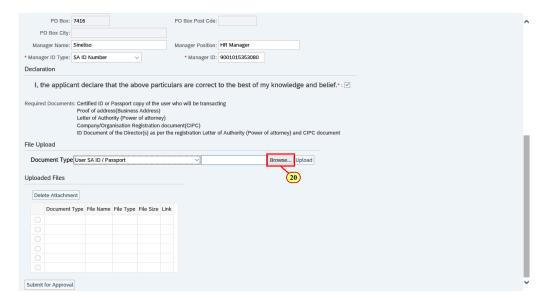
Step	Action
[19]	Double click on the User SA ID / Passport User SA ID / Passport option to select it.





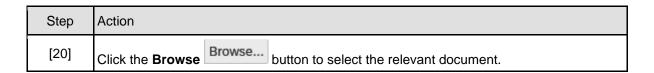


1.1.19. User Registration - Internet Explorer

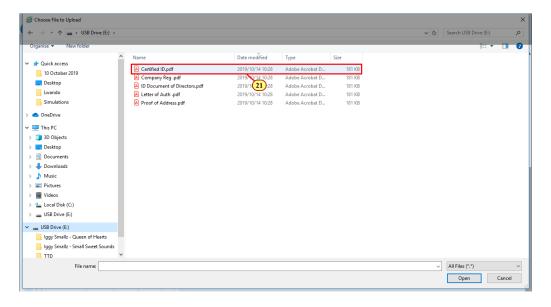




The file types allowed for upload are: **PDF**, **JPG**, **JPEG**, **MSG**, **DOC**, **DOCX**, **XLX** and **XLXS**The maximum Upload file size is **3MB**.



1.1.20. Choose File to Upload



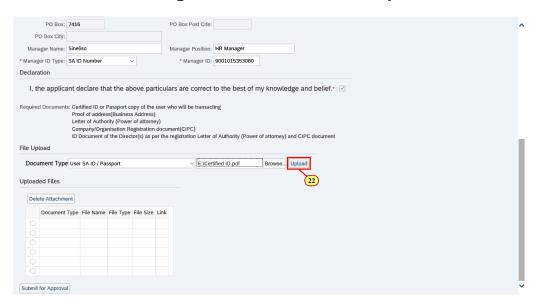






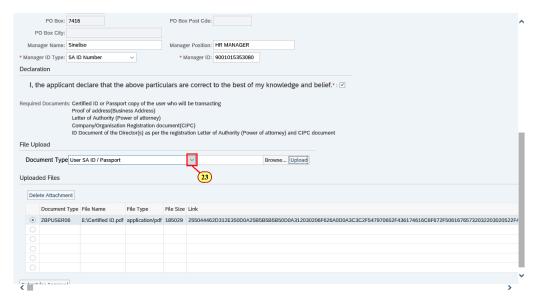
Step	Action
[21]	Double click on the Certified ID.pdf

1.1.21. User Registration - Internet Explorer



Step	Action
[22]	Click the Upload button to upload the selected document.

1.1.22. User Registration - Internet Explorer







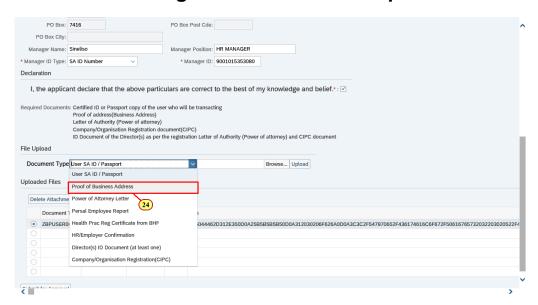




The uploaded document details are displayed.

Step	Action
[23]	Click the Document Type drop down button to display the available list.

1.1.23. User Registration - Internet Explorer



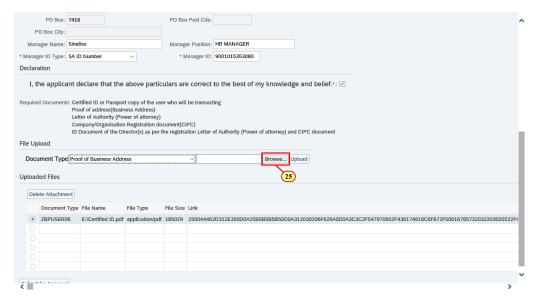
Step	Action
[24]	Double click on the Proof of Business Address option to select it.





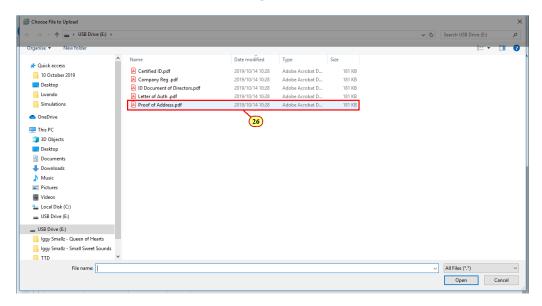


1.1.24. User Registration - Internet Explorer



Step	Action
[25]	Click the Browse button to select the relevant document.

1.1.25. Choose File to Upload



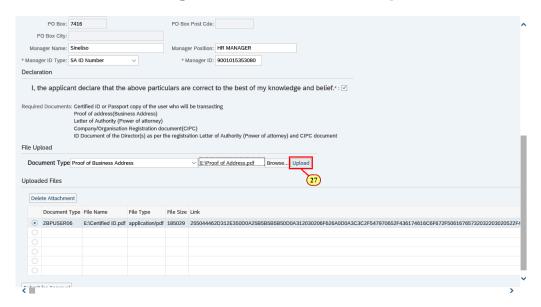
Ste	р	Action
[26	i]	Double click on the Proof of Address.pdf Address.pdf file to select it.





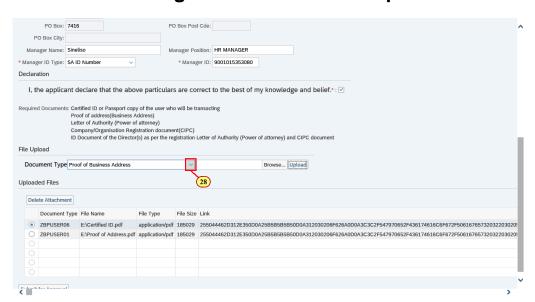


1.1.26. User Registration - Internet Explorer



Step	Action
[27]	Click the Upload button to upload the selected document.

1.1.27. User Registration - Internet Explorer



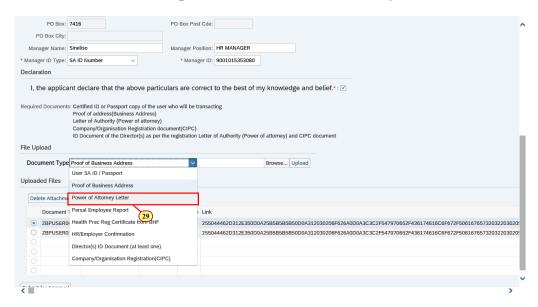
Step	Action
[28]	Click the Document Type drop down button to display the available list.





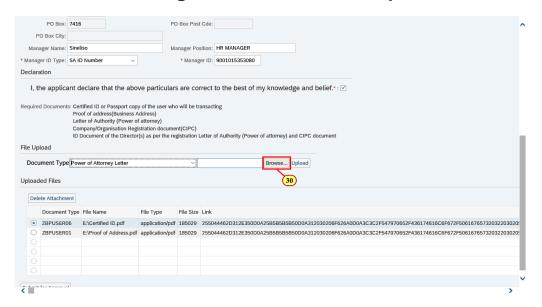


1.1.28. User Registration - Internet Explorer



Step	Action	Action
[29]	Double click on the Power of Attorney Letter Power of Attorney Letter option to select	Double click on the Power of Attorney Letter it.

1.1.29. User Registration - Internet Explorer



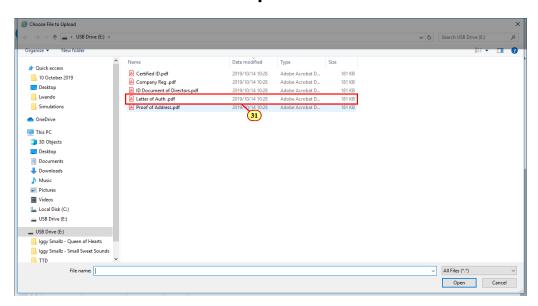
Step	Action
[30]	Click the Browse button to select the relevant document.





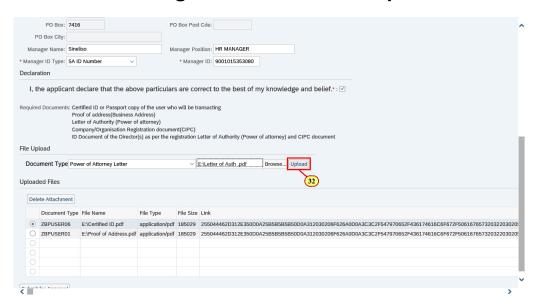


1.1.30. Choose File to Upload



Step	Action
[31]	Double click on the Letter of Auth.pdf Letter of Auth.pdf file to select it.

1.1.31. User Registration - Internet Explorer



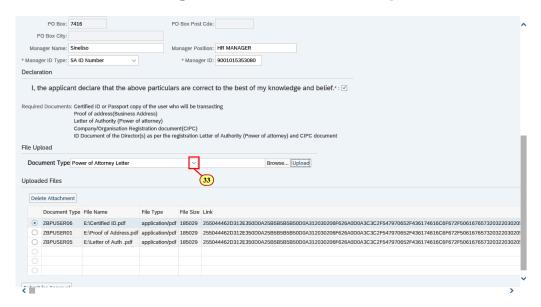
Step	Action
[32]	Click the Upload button to upload the selected document.





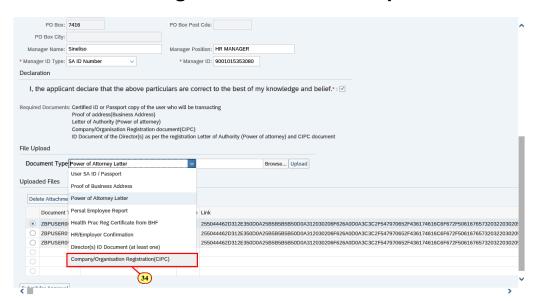


1.1.32. User Registration - Internet Explorer



Step	Action
[33]	Click the Document Type drop down button to display the available list.

1.1.33. User Registration - Internet Explorer



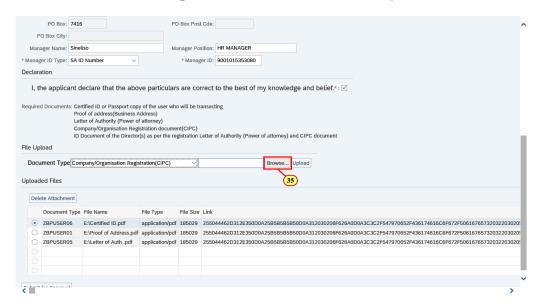
Step	Action
[34]	Double click on the Company/Organisation Registration (CIPC) Company/Organisation Registration(CIPC) option to select it.





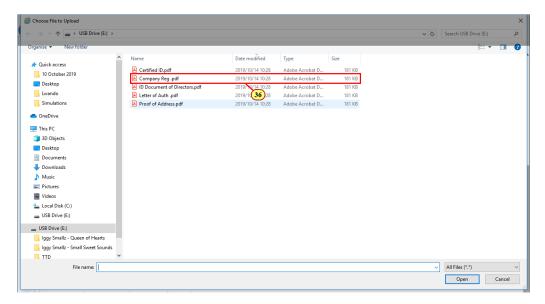


1.1.34. User Registration - Internet Explorer



Step	Action
[35]	Click the Browse button to select the relevant document.

1.1.35. Choose File to Upload



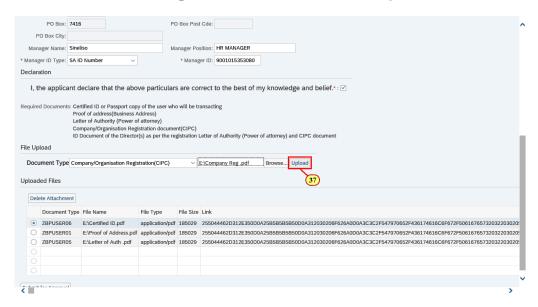
Step	Action
[36]	Double click on the Company Reg.pdf





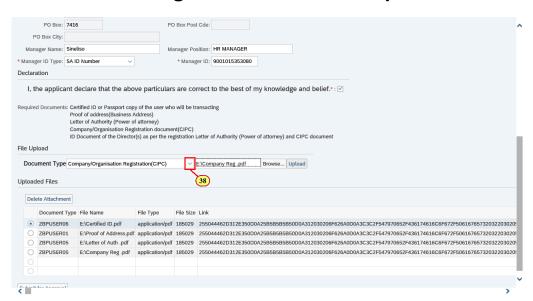


1.1.36. User Registration - Internet Explorer



Step	Action
[37]	Click the Upload button to upload the selected document.

1.1.37. User Registration - Internet Explorer



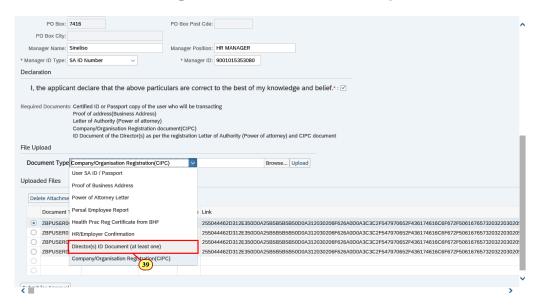
Step	Action
[38]	Click the Document Type drop down button to display the available list.





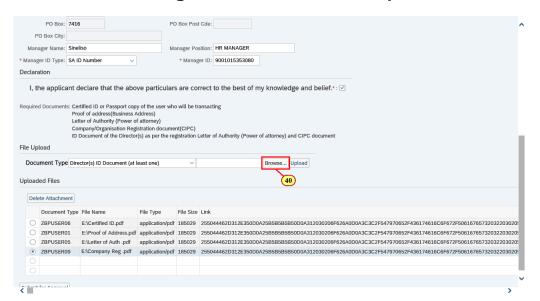


1.1.38. User Registration - Internet Explorer



	Step	Action
	[20]	Double click on the Director(s) ID Document (at least
		one) Director(s) ID Document (at least one) option to select it.

1.1.39. User Registration - Internet Explorer



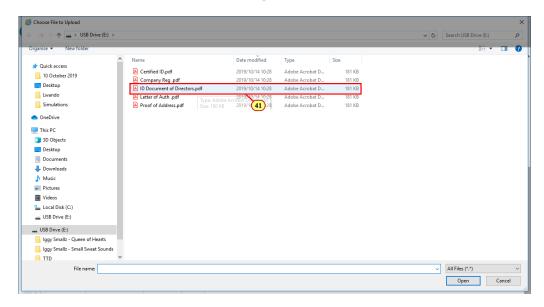
Step	Action
[40]	Click the Browse button to select the relevant document.





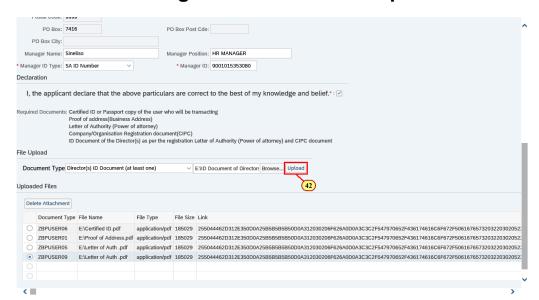


1.1.40. Choose File to Upload



Step	Action
[41]	Double click on the ID Document of Directors.pdf

1.1.41. User Registration - Internet Explorer



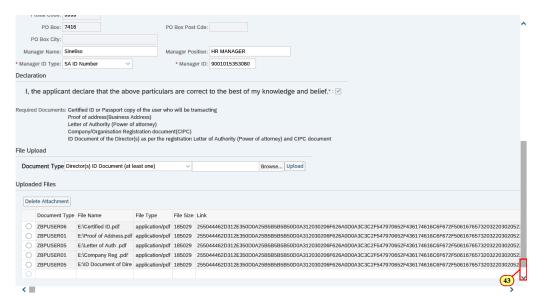
Step	Action
[42]	Click the Upload button to upload the selected document.





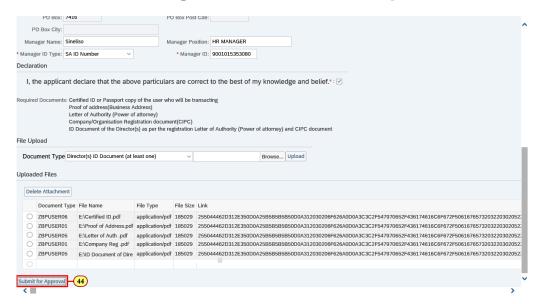


1.1.42. User Registration - Internet Explorer



Step	Action
[43]	Click in the area below the scroll bar to scroll down.

1.1.43. User Registration - Internet Explorer



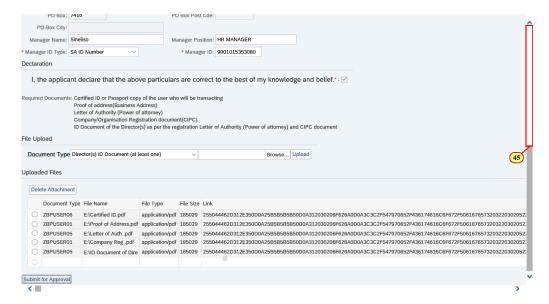
Step	Action
[44]	Click the Submit for Approval Submit for Approval button to submit for approval.







1.1.44. User Registration - Internet Explorer





If there is no system response after clicking the **Submit for Approval** button, scroll to the top to view the error message.

Step	Action
[45]	Click in the area above the scroll bar to scroll up.

1.1.45. User Registration - Internet Explorer











All error messages will be displayed in the Shell bar (at the top).



The field(s) with missing information, to be completed, will be highlighted in red.

In this example, the **Title** must be selected.

Step	Action
[46]	Click the Title drop down button to display the available list.

1.1.46. User Registration - Internet Explorer



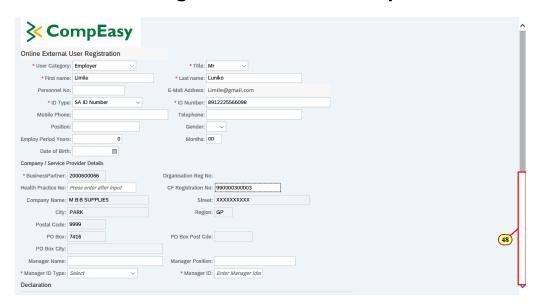
Step	Action
[47]	Click on the Mr. Mr. option to select it.





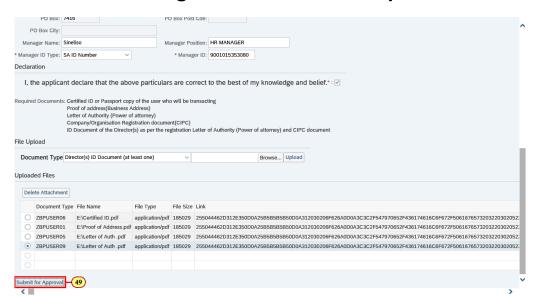


1.1.47. User Registration - Internet Explorer



Step	Action
[48]	Click in the area below the scroll bar to scroll down.

1.1.48. User Registration - Internet Explorer



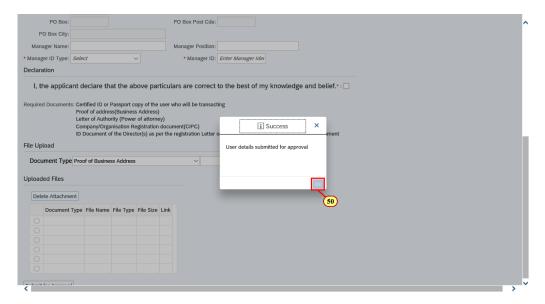
Step	Action
[49]	Click the Submit for Approval Submit for Approval button to submit for approval.





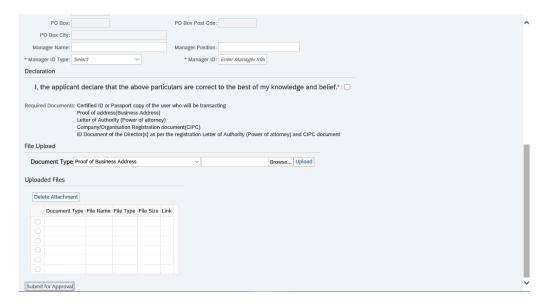


1.1.49. User Registration - Internet Explorer



Step	Action
[50]	Click the OK button to acknowledge the message.

1.1.50. User Registration - Internet Explorer





Well done! You have successfully submitted the User details for approval.



